Bentley
Extraordinary Journey USA

Guest Terms and Conditions

Dear Guest,

Firstly, thank you for joining us on our adventure through New Mexico. This event will be hosted by Søster Agency, who are the event partner during this trip.

Below are the Terms & Conditions relating to your registration on the event. By attending this trip, you are agreeing to the terms and conditions set out below.

We look forward to getting to know you and hope you have a wonderful experience.

From,

The Bentley Team at Søster Agency

Guest Terms and Conditions

By attending this event with Søster Agency, you are accepting:

1. That you understand that you are solely responsible for the reporting and payment of any tax related to payment for the trip. You understand that once paid, no cash or other substitution is allowed, and that your payment is non-refundable and non-transferable.
2. Individual components of the event are subject to availability and Soster Limited and Bentley Motors Inc. reserve the right to substitute one or more components of equal or greater value at their sole discretion. Once permission, written or verbal, and payment is given to the Event Manager to proceed with your booking no further amendments can be made, and any changes will be at your own expense.
3. You consent to the publication and to the inclusion of its name and/or attendance on the event in any advertising, marketing or promotional materials, in either tangible, intangible, electronic, or web/internet form and including but not limited to broadcast and/or webcast coverage of the Event, without further compensation or limitation. You agree that it shall have no right of approval, no claim to any compensation, and no claim arising out of the use, alteration, distortion or illusionary effect or use in any composite form of the undersigned’s name, address, photograph or likeness.
4. That you understand and acknowledge and hereby waive and release any and all rights, claims and causes of action whatsoever it may have to Soster Agency, Bentley Motors Inc, their affiliates and their shareholders, directors, officers, employees and their appointed agents for any liability whatsoever for any claim, costs, injuries, losses, accidents, or misfortune relating to or damages of any kind arising out of or in connection with the administration and operation of the event.
5. Except if otherwise indicated, Soster Agency and/or Bentley Motors Inc and/or its licensors own the copyright to all of the information and collateral shared in relation to the event and all related intellectual property rights.
6. That full payment will be due within 48 hours of receipt of invoice. In the case that payment is not received in this timeframe, Soster Agency reserve the right to offer the space to another guest.For avoidance of doubt, in the case of guest cancellation, guests should assume that their booking and payment are 100% non-refundable. In the case that you cannot attend the event or need to cancel in advance, Bentley will make best efforts to re-sell your space on the event for a partial refund, although this can never be guaranteed.
7. Package Inclusions
Although the final trip and exact inclusions are yet to be finalized, at a minimum, the below inclusions will be covered by the event package price. Anything not included in the below (i.e. additional spending money and extras), will be the responsibility of the guest to pay onsite.
	1. Luxury hotel accommodation for three nights
	2. All transfers as required throughout the event itinerary (including return airport transfers to Santa Fe Airport)
	3. Three meals a day, including soft & alcoholic beverages (excluding lunch on Day 3)
	4. Daily excursions and exclusive tours
	5. A selection of optional activities
	6. Some additional refreshments throughout
	7. Full event hosting
	8. Taxes & Gratuities
8. Flights & Travel
	1. Travel to and from the event are not included in the cost of the package. It is the guests’ own responsibility to book all inbound and outbound travel to attend the event.
	2. It is the guests’ responsibility to check flight status in advance of departure. Soster Agency and Bentley Motors Inc waive any responsibility or cost to missed, cancelled or delayed flights or other forms of travel.
9. Accommodation
	1. Your room and taxes are prepaid, however, you may be required to present a Credit Card to ensure against any incidentals such as damages, mini bar, phone bill etc. When presenting a credit card at check in the hotel may put a hold over some of the available funds.
	2. In some cases it may be the guests’ responsibility to pay for resort fees on site.
	3. It is the guests’ responsibility to pay for any additional hotel services booked by the guest on site.
10. Transfers
	1. It is the responsibility of the guest to arrive on time for their pre-arranged transfers. If the guest misses their transfers or arrives late, Soster Agency relinquish the responsibility to arrange further transport or meet agreed arrival times.
11. Dining
	1. Any expenses or extra orders that are incurred over the value detailed in the agreed menus will need to be paid by the guest themselves.
	2. It is the guests’ responsibility to keep soster Agency informed in advance of any food allergies, intolerances or dietary requirements.
12. Excursions & Activities
	1. All excursions and activities are subject to the Terms & Conditions of the managing party. Specific rules, regulations and restrictions may apply.
	2. No alcohol is to be consumed prior to adventure or high adrenaline activities.
	3. The manager of the activity is within his/her rights to cancel the activity should they feel the guest is unfit to participate.
	4. The manager’s decision is final and there will be no refund on the activity should they feel it necessary to halt the activity.
13. Spa
	1. It is the winner’s responsibility to inform the spa in advance of any pre-existing medical conditions, pregnancy, allergies or any dietary requirements.
14. Self-Drive
	1. The driver must be aged 25 years of age or older and have a full and valid driver’s license. A valid driving licence must be carried at all times when driving.
	2. Should you be unable to present a drivers licence or credit card, Bentley Motors Inc are unfortunately unable to honour any self-drive activity.
	3. Comprehensive insurance will be included during self-drive of Bentley vehicles.
	4. Soster Limited and Bentley Motors Inc will not be liable for any fines or penalties imposed under any statute, rule, regulation or ordinance against the Vehicle or its operation during the Self-Drive event.
	5. The driver must sign and agree to Bentley Motors Inc Automobile Loan Agreement before they will be given permission to drive during the event.

1. Drug & Alcohol Misuse
	1. Drug and alcohol misuse will not be tolerated. If a guest is deemed to be under the influence of illicit drugs, Soster Agency and Bentley Motors Inc have the right to remove the guest from the event.
	2. If a guest is deemed to be under the influence of excessive alcohol, especially if putting themselves or others in danger, Soster Agency and Bentley Motors Inc have the right to remove them from the event.
	3. Guests will not be given permission to self-drive at any point after consuming alcohol.
2. Travel Visas & Travel Insurance
	1. Soster Agency are not permitted to complete visa applications on behalf of guests. Visa applications will need to be completed, applied for and attended by the guests themselves.
	2. We strongly recommend that all guests take out adequate and fully inclusive travel insurance. Soster Agency cannot book or recommend travel insurance policies to guests.

1. You are accepting that you have read the above and that you fully understand its contents.
2. Our Privacy Policy is also available at: **add link**